



Transglobal Express

API Web Services Documentation

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API Web Service Documentation



Introduction

Thank you for choosing Transglobal Express. This API (web service) enables you to retrieve quotes and make bookings straight from your own application.

Simply pass in your package dimensions, collection and destination addresses and Transglobal Express will return the services and shipping rates available. You can then make the booking with us. We also offer quotes and booking on multiple parcels (consignments) going to the same destination.

How It Works

1. Access our web services

Your website or application will need to make requests to the web service and handle the response passed back. You may need some work to be carried out by your developers. We can offer advice and limited support for the service integration.

You will need an *API Key* to access the web service, contact support@transglobalexpress.co.uk if you haven't already received a key.

2. Get quotes

Once setup and connected to the API, your website/application will be able to receive quotes (for carrier services) for your parcel or consignment.

3. Make bookings

After you have retrieved your quotes, you can place bookings by sending the web service the booking quote ID, collection address, destination address and your packing list.

4. Retrieve orders

After you have made bookings you can fetch details of the orders, such as the airway bill.

Implementation Overview

To access the web service, you'll need its location.

We have a “staging” server where you can safely test your integration. When you are ready to use the service API for production, contact support and you will be issued a new key for the live server.

Test Server

- <http://staging.services.transglobalexpress.co.uk>

Live Server

- <http://services.transglobalexpress.co.uk>

The API offers three services, each service has its own methods.

1. Quotes

CalculateInsurance

- Returns the fee to insure an order for a required cover value

QuoteConsignment

- Returns carrier-service prices for multi-piece (one piece or more) shipments

QuoteSinglePiece

- Returns carrier-service prices for single piece shipments (simpler to implement)

2. Bookings

BookQuote

- Place a booking based on the Quote ID, provided by the Quote services

IsAirWaybillAvailable

- Check if the air waybill is available for a booking

3. Orders

GetOrder

- This will retrieve an order using the Booking Reference, provided by the Book service

Technical Implementation

The following will help developers complete the integration.

Quotes

Settings

Test Server

- <http://staging.services.transglobalexpress.co.uk/Quote.aspx>

Live Server

- <http://services.transglobalexpress.co.uk/Quote.aspx>

Methods

CalculateInsurance

- Returns the fee to insure an order for a required cover value

QuoteConsignment

- Returns carrier-service prices for multi-piece (one piece or more) shipments

QuoteSinglePiece

- Returns carrier-service prices for single piece shipments (simpler to implement)

Parameters

CalculateInsurance

string	apiKey	Your API key. Optional
decimal	requiredCover	

QuoteConsignment

string	accountKey	Your API key. Using your key if you have a negotiated tariff. If you do not have a key, use an empty string. You can't book a quotes without a valid key
decimal[]	heights	
decimal[]	widths	
decimal[]	lengths	
decimal[]	statedWeights	
string[]	dimensionUnits	Required. Can be either "cm" or "inches", defaults to "cm"
string[]	weightUnits	Required. Can be either "kg" or "lbs", defaults to "kg"
string	fromCountryIso	Country codes from ISO 3166-1 standard
string	fromCity	Optional, use empty string
string	fromPostcode	Optional, use empty string
string	toCountryIso	Country codes from ISO 3166-1 standard
string	toCity	Optional, use empty string
string	toPostcode	Optional, use empty string
string	itemType	Can be either "parcel" or "document". An item can be considered a document by a vendor if under a certain size or weight. Defaults to "parcel"
decimal	requiredCover	Value of the insurance required. Optional, defaults to zero

QuoteSinglePiece

string	accountKey	Your API key. Using your key if you have a negotiated tariff. If you do not have a key, use an empty string. You can't book a quotes without a valid key
decimal	height	
decimal	width	
decimal	length	
decimal	statedWeight	
string	dimensionUnit	Can be either "cm" or "inches". Defaults to "cm"
string	weightUnit	Can be either "kg" or "lbs". Defaults to "kg"
string	fromCountryIso	Country codes from ISO 3166-1 standard
string	fromCity	Optional, use empty string
string	fromPostcode	Optional, use empty string
string	toCountryIso	Country codes from ISO 3166-1 standard
string	toCity	Optional, use empty string
string	toPostcode	Optional, use empty string
string	itemType	Can be either "parcel" or "document". An item can be considered a document by a vendor if under a certain size or weight. Defaults to "parcel"
decimal	requiredCover	Value of the insurance required. Optional, defaults to zero

Response

- See appendix.

Remarks

- The country codes are to be provided using the ISO 3166-1 standard. The full list of countries and code can be found here.

http://www.iso.org/iso/english_country_names_and_code_elements

- The system will determine whether to return import or export quotes based on the countries entered.
- Address cities and postal codes are optional. However, these parameters are required to return accurate remote area surcharge information.

Bookings

Settings

Test Server

- <http://staging.services.transglobalexpress.co.uk/Book.aspx>

Live Server

- <http://services.transglobalexpress.co.uk/Book.aspx>

Methods

BookQuote

- Place a booking based on the Quote ID, provided by the Quote services

IsAirWaybillAvailable

- Check if the air waybill is available for an order

Parameters

BookQuote

string	apiKeyId	Your API key
int	quoteId	Quote ID from the quote web service
int	serviceId	Carrier Service ID from the quote web service
Address	deliveryAddress	See API descriptions
Address	collectionAddress	Sender or collection point address
PackingListItem[]	packingList	Details of the parcel's contents. Optional
string	consignmentSummary	Brief description of items being sent
decimal	consignmentValue	Overall cost of items being sent. Required by customs
string	vatNumber	Optional, use empty string
string	eoriNumber	Optional, use empty string
string	purchaseOrderNumber	Your reference number or code
boolean	skippingPackingList	Skip packing list if customer wants to provide their own packing list
boolean	collectionRequired	Order requires collecting on a specific date, otherwise next day
DateTime	collectionDate	Related to the above. Only the date is used
decimal	requiredCover	Value of insurance required. Optional. Default is zero
boolean	failOnCarrierError	Prefer the booking fail if the link to the carrier API fails

* Structure for Address objects and PackingListItem objects outlined below

IsAirWaybillAvailable

string	apiKeyId	Your API key
string	bookingReference	Your order reference

Response

- See appendix.

Remarks

- The country codes are compliant with ISO 3166-1.
- You can't book a quote without a valid API key.

Address

string	CompanyName	Sender/receiver's company name, if applicable. Optional
string	Title	Mr, Mrs, Ms, etc.
string	Forename	
string	Surname	
string	AddressLine1	
string	AddressLine2	Optional, use empty string
String	AddressLine3	Optional, use empty string
string	City	
string	County	
string	PostalCode	Postal or zip code, where applicable
string	CountryIso	ISO 3166-1 country code
string	TelephoneNumber	
string	MobileNumber	Optional, use empty string
string	EmailAddress	
string	TaxId	Optional, use empty string
boolean	IsResidential	Default is false

PackingListItem

String	Description	Detailed description of ALL items in the package
String	CustomCodes	Customs code for package
Decimal	Value	Total value of items within package for customs use

Orders

Settings

Test Server

- <http://staging.services.transglobalexpress.co.uk/Order.asmx>

Live Server

- <http://services.transglobalexpress.co.uk/Order.asmx>

Methods

GetOrder

- This will retrieve an order using the Booking Reference, provided by the Book service

Parameters

GetOrder

string	apiKey	Your API key
String	orderReference	The order reference

Response

- See appendix.

Technical Support

Example Code

We can provide (on request) sample code which can be used to see how to integrate with our services. Please note the sample is not a complete system and should not be used in a production environment, it is simply provided as a guide. We currently offer: ASP.NET (WebForms), PHP 4/5 (NuSOAP) and PHP 5.3+ (native SoapClient).

Client Libraries

We can provide (on request) production-ready client libraries to help you integrate with the Transglobal Express API. We currently support: ASP.NET and PHP 5 (native SoapClient).

Support

If you experience any problems integrating the Transglobal API, please contact us on support@transglobalexpress.co.uk.

Appendix A: SOAP/XML Requests-Responses

Quotes

CalculateInsurance

Request

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <CalculateInsurance xmlns="http://services.transglobalexpress.co.uk/">
      <apiKey>string</apiKey>
      <requiredCover>decimal</requiredCover>
    </CalculateInsurance>
  </soap:Body>
</soap:Envelope>
```

Response

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <CalculateInsuranceResponse xmlns="http://services.transglobalexpress.co.uk/">
      <CalculateInsuranceResult>
        <InsuranceFee>decimal</InsuranceFee>
        <ProcessingError>
          <ErrorMessage>string</ErrorMessage>
          <ErrorCode>Unknown or Generic or InvalidApiKey or UnknownAccount or
CreditLimitReached or CollectionAddressError or DestinationAddressError or PackingListError
or CollectionDateError or DestinationDateError or UnknownCollectionCountryIso or
UnknownDestinationCountryIso or UnknownOrderReference or UnknownService or
InvalidAccountForOrder or CarrierError or AccountBlockedOrSuspended or
CalculateInsurance</ErrorCode>
        </ProcessingError>
      </CalculateInsuranceResult>
    </CalculateInsuranceResponse>
  </soap:Body>
</soap:Envelope>
```

QuoteConsignment

Request

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <QuoteConsignment xmlns="http://services.transglobalexpress.co.uk/">
      <accountKey>string</accountKey>
      <heights>
        <decimal>decimal</decimal>
        <decimal>decimal</decimal>
      </heights>
      <widths>
        <decimal>decimal</decimal>
        <decimal>decimal</decimal>
      </widths>
      <lengths>
        <decimal>decimal</decimal>
        <decimal>decimal</decimal>
      </lengths>
    </QuoteConsignment>
  </soap:Body>
</soap:Envelope>
```

```

</lengths>
<statedWeights>
  <decimal>decimal</decimal>
  <decimal>decimal</decimal>
</statedWeights>
<dimensionUnits>
  <string>string</string>
  <string>string</string>
</dimensionUnits>
<weightUnits>
  <string>string</string>
  <string>string</string>
</weightUnits>
<fromCountryIso>string</fromCountryIso>
<fromCity>string</fromCity>
<fromPostcode>string</fromPostcode>
<toCountryIso>string</toCountryIso>
<toCity>string</toCity>
<toPostcode>string</toPostcode>
<itemType>string</itemType>
<requiredCover>decimal</requiredCover>
</QuoteConsignment>
</soap:Body>
</soap:Envelope>

```

Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <QuoteConsignmentResponse xmlns="http://services.transglobalexpress.co.uk/">
      <QuoteConsignmentResult>
        <Preamble>
          <Version>string</Version>
          <AuthenticationStatus>string</AuthenticationStatus>
          <TariffDescription>string</TariffDescription>
        </Preamble>
        <ProcessingError>
          <ErrorMessage>string</ErrorMessage>
          <ErrorCode>Unknown or Generic or InvalidApiKey or UnknownAccount or
CreditLimitReached or CollectionAddressError or DestinationAddressError or PackingListError
or CollectionDateError or DestinationDateError or UnknownCollectionCountryIso or
UnknownDestinationCountryIso or UnknownOrderReference or UnknownService or
InvalidAccountForOrder or CarrierError or AccountBlockedOrSuspended or
CalculateInsurance</ErrorCode>
        </ProcessingError>
        <QuoteOptions>
          <QuoteOption>
            <QuoteId>int</QuoteId>
            <ServiceId>int</ServiceId>
            <ServiceName>string</ServiceName>
            <CarrierName>string</CarrierName>
            <ChargeableWeight>string</ChargeableWeight>
            <TransitTime>string</TransitTime>
            <TotalPackageSurcharges>string</TotalPackageSurcharges>
            <CollectionCost>string</CollectionCost>
            <CarriageCost>string</CarriageCost>
            <TaxApplicable>string</TaxApplicable>
            <InsuranceCost>string</InsuranceCost>
            <RemoteAreaSurcharge>string</RemoteAreaSurcharge>
          </QuoteOption>
          <QuoteOption>
            <QuoteId>int</QuoteId>
            <ServiceId>int</ServiceId>
            <ServiceName>string</ServiceName>
            <CarrierName>string</CarrierName>
            <ChargeableWeight>string</ChargeableWeight>
            <TransitTime>string</TransitTime>
            <TotalPackageSurcharges>string</TotalPackageSurcharges>
            <CollectionCost>string</CollectionCost>
            <CarriageCost>string</CarriageCost>
            <TaxApplicable>string</TaxApplicable>
            <InsuranceCost>string</InsuranceCost>

```

```

        <RemoteAreaSurcharge>string</RemoteAreaSurcharge>
    </QuoteOption>
</QuoteOptions>
</QuoteConsignmentResult>
</QuoteConsignmentResponse>
</soap:Body>
</soap:Envelope>

```

QuoteSinglePiece

Request

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <QuoteSinglePiece xmlns="http://services.transglobalexpress.co.uk/">
      <accountKey>string</accountKey>
      <height>decimal</height>
      <width>decimal</width>
      <length>decimal</length>
      <statedWeight>decimal</statedWeight>
      <dimensionUnit>string</dimensionUnit>
      <weightUnit>string</weightUnit>
      <fromCountryIso>string</fromCountryIso>
      <fromCity>string</fromCity>
      <fromPostcode>string</fromPostcode>
      <toCountryIso>string</toCountryIso>
      <toCity>string</toCity>
      <toPostcode>string</toPostcode>
      <itemType>string</itemType>
      <requiredCover>decimal</requiredCover>
    </QuoteSinglePiece>
  </soap:Body>
</soap:Envelope>

```

Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <QuoteSinglePieceResponse xmlns="http://services.transglobalexpress.co.uk/">
      <QuoteSinglePieceResult>
        <Preamble>
          <Version>string</Version>
          <AuthenticationStatus>string</AuthenticationStatus>
          <TariffDescription>string</TariffDescription>
        </Preamble>
        <ProcessingError>
          <ErrorMessage>string</ErrorMessage>
          <ErrorCode>Unknown or Generic or InvalidApiKey or UnknownAccount or
CreditLimitReached or CollectionAddressError or DestinationAddressError or PackingListError
or CollectionDateError or DestinationDateError or UnknownCollectionCountryIso or
UnknownDestinationCountryIso or UnknownOrderReference or UnknownService or
InvalidAccountForOrder or CarrierError or AccountBlockedOrSuspended or
CalculateInsurance</ErrorCode>
        </ProcessingError>
        <QuoteOptions>
          <QuoteOption>
            <QuoteId>int</QuoteId>
            <ServiceId>int</ServiceId>
            <ServiceName>string</ServiceName>
            <CarrierName>string</CarrierName>
            <ChargeableWeight>string</ChargeableWeight>
            <TransitTime>string</TransitTime>
            <TotalPackageSurcharges>string</TotalPackageSurcharges>
            <CollectionCost>string</CollectionCost>
            <CarriageCost>string</CarriageCost>
            <TaxApplicable>string</TaxApplicable>
          </QuoteOption>
        </QuoteOptions>
      </QuoteSinglePieceResult>
    </QuoteSinglePieceResponse>
  </soap:Body>
</soap:Envelope>

```

```

        <InsuranceCost>string</InsuranceCost>
        <RemoteAreaSurcharge>string</RemoteAreaSurcharge>
    </QuoteOption>
    <QuoteOption>
        <QuoteId>int</QuoteId>
        <ServiceId>int</ServiceId>
        <ServiceName>string</ServiceName>
        <CarrierName>string</CarrierName>
        <ChargeableWeight>string</ChargeableWeight>
        <TransitTime>string</TransitTime>
        <TotalPackageSurcharges>string</TotalPackageSurcharges>
        <CollectionCost>string</CollectionCost>
        <CarriageCost>string</CarriageCost>
        <TaxApplicable>string</TaxApplicable>
        <InsuranceCost>string</InsuranceCost>
        <RemoteAreaSurcharge>string</RemoteAreaSurcharge>
    </QuoteOption>
</QuoteOptions>
</QuoteSinglePieceResult>
</QuoteSinglePieceResponse>
</soap:Body>
</soap:Envelope>

```

Bookings

BookQuote

Request

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <BookQuote xmlns="http://services.transglobalexpress.co.uk/">
      <apiKeyId>string</apiKeyId>
      <quoteId>int</quoteId>
      <serviceId>int</serviceId>
      <deliveryAddress>
        <CompanyName>string</CompanyName>
        <Title>string</Title>
        <Forename>string</Forename>
        <Surname>string</Surname>
        <AddressLine1>string</AddressLine1>
        <AddressLine2>string</AddressLine2>
        <AddressLine3>string</AddressLine3>
        <City>string</City>
        <County>string</County>
        <PostalCode>string</PostalCode>
        <CountryIso>string</CountryIso>
        <TelephoneNumber>string</TelephoneNumber>
        <MobileNumber>string</MobileNumber>
        <EmailAddress>string</EmailAddress>
        <TaxId>string</TaxId>
        <IsResidential>boolean</IsResidential>
      </deliveryAddress>
      <collectionAddress>
        <CompanyName>string</CompanyName>
        <Title>string</Title>
        <Forename>string</Forename>
        <Surname>string</Surname>
        <AddressLine1>string</AddressLine1>
        <AddressLine2>string</AddressLine2>
        <AddressLine3>string</AddressLine3>
        <City>string</City>
        <County>string</County>
        <PostalCode>string</PostalCode>
        <CountryIso>string</CountryIso>
        <TelephoneNumber>string</TelephoneNumber>
        <MobileNumber>string</MobileNumber>
        <EmailAddress>string</EmailAddress>
      </collectionAddress>
    </BookQuote>
  </soap:Body>
</soap:Envelope>

```

```

    <TaxId>string</TaxId>
    <IsResidential>boolean</IsResidential>
  </collectionAddress>
  <packingList>
    <QuotePackingListItem>
      <Description>string</Description>
      <CustomCodes>string</CustomCodes>
      <Value>decimal</Value>
    </QuotePackingListItem>
    <QuotePackingListItem>
      <Description>string</Description>
      <CustomCodes>string</CustomCodes>
      <Value>decimal</Value>
    </QuotePackingListItem>
  </packingList>
  <consignmentSummary>string</consignmentSummary>
  <consignmentValue>decimal</consignmentValue>
  <vatNumber>string</vatNumber>
  <eoriNumber>string</eoriNumber>
  <purchaseOrderNumber>string</purchaseOrderNumber>
  <skippingPackingList>boolean</skippingPackingList>
  <collectionRequired>boolean</collectionRequired>
  <collectionDate>dateTime</collectionDate>
  <requiredCover>decimal</requiredCover>
  <failOnCarrierError>boolean</failOnCarrierError>
</BookQuote>
</soap:Body>
</soap:Envelope>

```

Response

```

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-
  envelope">
  <soap12:Body>
    <BookQuoteResponse xmlns="http://services.transglobalexpress.co.uk/">
      <BookQuoteResult>
        <ProcessingError>
          <ErrorMessage>string</ErrorMessage>
          <ErrorCode>Unknown or Generic or InvalidApiKey or UnknownAccount or
          CreditLimitReached or CollectionAddressError or DestinationAddressError or PackingListError
          or CollectionDateError or DestinationDateError or UnknownCollectionCountryIso or
          UnknownDestinationCountryIso or UnknownOrderReference or UnknownService or
          InvalidAccountForOrder or CarrierError or AccountBlockedOrSuspended or
          CalculateInsurance</ErrorCode>
        </ProcessingError>
        <BookingReference>string</BookingReference>
        <AirwayBill>string</AirwayBill>
        <AirwayBillUrl>string</AirwayBillUrl>
        <ThermalLabelAirwayBillUrl>string</ThermalLabelAirwayBillUrl>
        <PackingListUrl>string</PackingListUrl>
        <IsAirwayBillAvailable>boolean</IsAirwayBillAvailable>
        <OrderLog>
          <string>string</string>
          <string>string</string>
        </OrderLog>
        <P3TrackingUrl>string</P3TrackingUrl>
        <P3CollectionTrackingUrl>string</P3CollectionTrackingUrl>
      </BookQuoteResult>
    </BookQuoteResponse>
  </soap12:Body>
</soap12:Envelope>

```

IsAirWaybillAvailable

Request

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <IsAirWaybillAvailable xmlns="http://services.transglobalexpress.co.uk/">
      <apiKeyId>string</apiKeyId>
      <bookingReference>string</bookingReference>
    </IsAirWaybillAvailable>
  </soap:Body>
</soap:Envelope>
```

Response

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <IsAirWaybillAvailableResponse xmlns="http://services.transglobalexpress.co.uk/">
      <IsAirWaybillAvailableResult>
        <ProcessingError>
          <ErrorMessage>string</ErrorMessage>
          <ErrorCode>Unknown or Generic or InvalidApiKey or UnknownAccount or
CreditLimitReached or CollectionAddressError or DestinationAddressError or PackingListError
or CollectionDateError or DestinationDateError or UnknownCollectionCountryIso or
UnknownDestinationCountryIso or UnknownOrderReference or UnknownService or
InvalidAccountForOrder or CarrierError or AccountBlockedOrSuspended or
CalculateInsurance</ErrorCode>
        </ProcessingError>
        <IsAvailable>boolean</IsAvailable>
      </IsAirWaybillAvailableResult>
    </IsAirWaybillAvailableResponse>
  </soap:Body>
</soap:Envelope>
```

Orders

GetOrder

Request

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <GetOrder xmlns="http://services.transglobalexpress.co.uk/">
      <apiKey>string</apiKey>
      <orderReference>string</orderReference>
    </GetOrder>
  </soap:Body>
</soap:Envelope>
```

Response

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <GetOrderResponse xmlns="http://services.transglobalexpress.co.uk/">
      <GetOrderResult>
        <ProcessingError>
          <ErrorMessage>string</ErrorMessage>
          <ErrorCode>Unknown or Generic or InvalidApiKey or UnknownAccount or
CreditLimitReached or CollectionAddressError or DestinationAddressError or PackingListError
or CollectionDateError or DestinationDateError or UnknownCollectionCountryIso or
UnknownDestinationCountryIso or UnknownOrderReference or UnknownService or
InvalidAccountForOrder or CarrierError or AccountBlockedOrSuspended or
CalculateInsurance</ErrorCode>
        </ProcessingError>
        <BookingReference>string</BookingReference>
        <AirwayBill>string</AirwayBill>
        <AirwayBillUrl>string</AirwayBillUrl>
        <ThermalLabelAirwayBillUrl>string</ThermalLabelAirwayBillUrl>
        <PackingListUrl>string</PackingListUrl>
        <IsAirwayBillAvailable>boolean</IsAirwayBillAvailable>
        <OrderLog>
          <string>string</string>
          <string>string</string>
        </OrderLog>
        <P3TrackingUrl>string</P3TrackingUrl>
        <P3CollectionTrackingUrl>string</P3CollectionTrackingUrl>
      </GetOrderResult>
    </GetOrderResponse>
  </soap:Body>
</soap:Envelope>
```